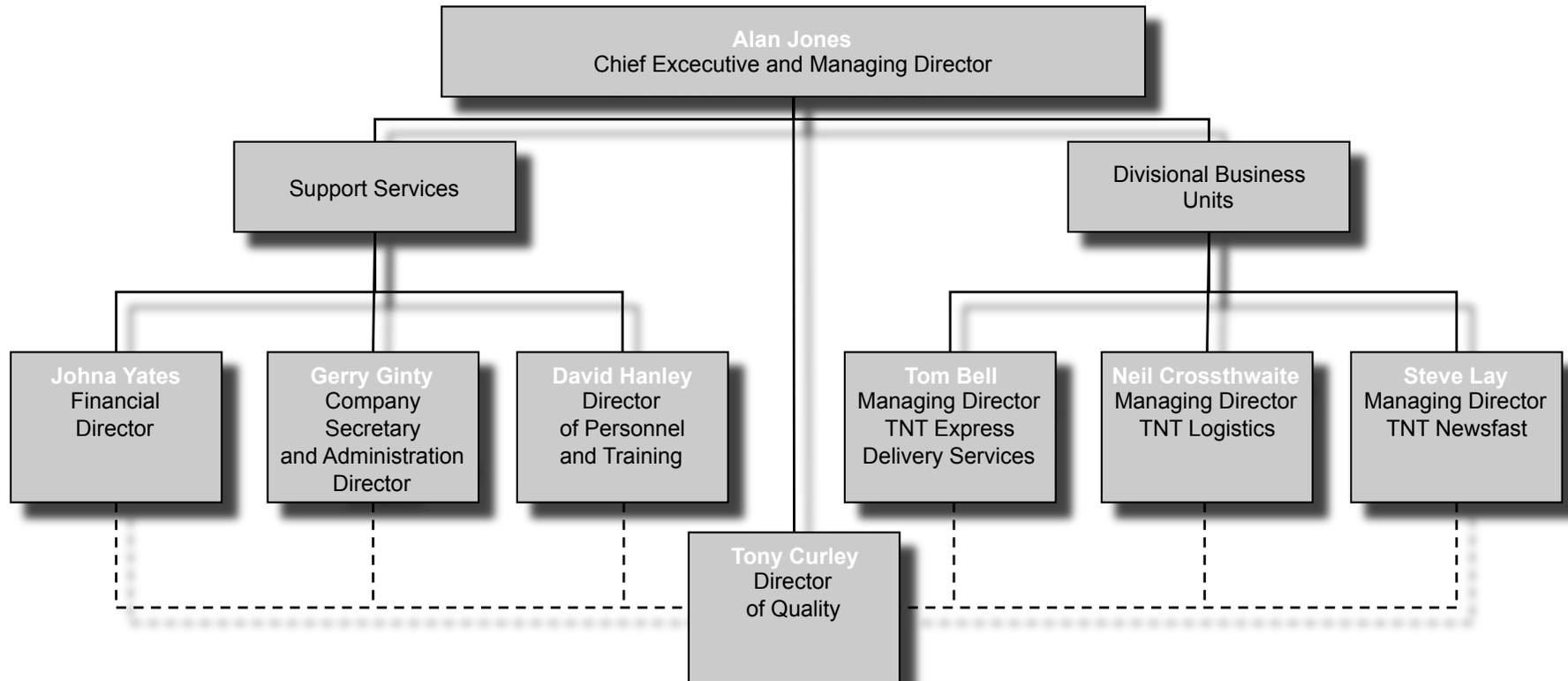


Management Structure



Source: TNT United Kingdom: Submission for the 1998 European Quality Award